

SEIS LAGOS UTILITY DISTRICT
NOTICE OF REGULAR BOARD OF DIRECTORS MEETING

Date: October 19, 2026

Time: 7:00.PM

Location: Seis Lagos Club House

AGENDA

1. Call to Order
2. Establish Quorum
3. Open Comment Regarding Agenda Items
 - o Members of the public wishing to address the Board regarding any item listed on this agenda may do so at this time.
4. Consent Agenda
 - o Approval of Minutes from Previous Meeting(s)
5. Director of Administrative Services Report
 - o Operations Update
 - o Customer Service and Administrative Activities
 - o Financial and Billing Updates
 - o District Projects and Ongoing Initiatives
 - o Regulatory and Compliance Matters
6. Discussion and Consideration of District Paid Holidays Through December 31, 2026
 - o Review current holiday policy.
 - o Consider approval of District-paid holidays through December 31, 2026.
 - o Discuss development of the 2027 holiday schedule.
7. Discussion and Consideration of Office Hour Survey Results and Future Office Hours
 - o Review resident and customer feedback regarding office availability.

- Consider modifications to District office hours based on community needs and operational requirements.

8. Discussion and Consideration of Policy and Procedure Review and Development

- Review existing District policies, procedures, and administrative practices.
- Discuss development and implementation of updated policies and procedures where currently absent, incomplete, outdated, or inconsistent.
- Consider direction to staff regarding policy development priorities and implementation schedules.

9. Discussion and Consideration of Special Residential Water Event Account Adjustment

- Review circumstances surrounding a residential water usage event.
- Consider equitable resolution and potential account adjustment consistent with District policies and Board direction.

10. Discussion and Consideration of Leak Adjustment Policy Revisions

- Review current leak adjustment practices and procedures.
- Consider revisions to limit eligibility to an eighteen (18) month review period rather than thirty-six (36) months.
- Consider adjustments based on individual leak events rather than account history.
- Discuss implementation procedures and customer communication.

11. Discussion and Consideration of Billing Discrepancy Review and Customer Account Adjustments

- Review customer bills impacted by the extended forty-two (42) day billing cycle from May 1, 2026 through June 12, 2026.
- Discuss methodology for recalculating affected accounts by normalizing usage across standard billing periods.
- Consider authorization for staff to manually recalculate affected accounts and apply credits or corrected balances where appropriate.
- Consider approval of customer account adjustments resulting from the recalculation process.

12. Discussion and Consideration of Engineering Services Proposal

- Review engineering proposal(s) submitted for District projects and operational improvements.
- Consider authorization for execution of engineering services agreement(s) and related expenditures.

13. Discussion and Consideration of Resolution Designating Authorized Banking and Financial Administration Representative

- Consider adoption of a Resolution designating Misti Tracey, Director of Administrative Services, as an authorized representative of the District for banking, financial management, treasury administration, account administration, merchant services, financial software systems, utility billing systems, online banking administration, ACH origination and administration, payroll administration, investment and depository account administration, and related financial operations.
- Consider authorizing Misti Tracey to execute banking documents, signature cards, account maintenance forms, online banking agreements, merchant processing agreements, software administration agreements, and other financial and administrative documents on behalf of the District as directed by District policy and Board action.
- Consider updating all financial institutions, software vendors, and service providers to reflect authorized administrative access and signature authority as approved by the Board.

14. Open Comment for New Items for Future Board Consideration

- Members of the public wishing to address the Board regarding matters not listed on this agenda or request future Board consideration of a topic may do so at this time.

15. Adjournment

- Adjournment upon proper motion and vote, as required by Texas Government Code §551.102.

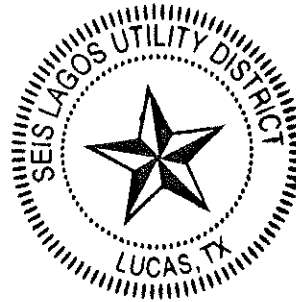
I, the undersigned authority, do hereby certify that this Notice of Meeting was posted on the front window of the regular offices of the Seis Lagos Utility District, located at 220 Seis Lagos Trail, Wylie, TX 75098 (Collin County), facing the outside and visible to the public, and posted on the Seis Lagos Utility District website, www.slud.ws, a place convenient and

readily accessible to the public at all times, and said Notice of Meeting was posted by the following date and time, in compliance with Texas Government Code §551.043:

By October 16, 2026, at 7:00 p.m., and remained so posted at least 72 hours before said meeting was convened.



Misti Tracey
Director Of Administrative Services



During the course of the meeting covered by this notice, should the Board of Directors determine that a closed or executive meeting or session of the Board of Directors or a consultation with the attorney for the District should be held or is required, then such closed or executive meeting or session or consultation with an attorney, as authorized by the Texas Open Meetings Act, Texas Government Code Chapter 551, may be held by the Board of Directors at the date, hour, and place given in this notice or as soon after the commencement of the meeting covered by this notice as the Board of Directors may conveniently meet in such closed or executive meeting or session or consultation with attorney concerning any and all subjects and for any and all purposes permitted by law, including but not limited to the following subjects and purposes:

§551.071 - Private consultation with the attorney for the District on an item listed on the agenda.

§551.072 - Deliberation regarding real property.

§551.073 - Deliberation regarding prospective gifts or donations to the District.

§551.074 - Personnel matters, duties, evaluation, appointment, employment, reassignment, or complaints regarding public officers or employees.

§551.076 - Deliberation regarding security personnel or devices.

§551.089 - Deliberation regarding information technology security, cybersecurity threats, network security vulnerabilities, and the deployment of security personnel, critical infrastructure, or security devices.

No final action, decision, or vote shall be taken during Executive Session. Any action resulting from Executive Session discussions shall be taken in Open Session in compliance with the Texas Open Meetings Act (Texas Government Code §551.102).