

IMPORTANT NEWS AND REMINDERS

We have an updated website! Check it out at www.slud.us
There has been no change to our site name address, just a new look on the website.

Did You Know?

Backups and clogged drains can be detrimental to sewer systems, and they may be caused by daily household items! They create cement-like blocks inside pipes.

Some of these items are:

- Frying pan oils
- Egg shells
- Baby wipes
- Sauces, gravy, and dressings
- Greasy or fried foods

Office Hours

The office is open from 8:00 a.m. to 3:00 p.m. on Monday, Tuesday, Thursday, and Friday. Office phone number is 972-442-6875 Email: District@slud.us

Upcoming Meetings

Board meetings are held on the third Monday of each month @ 7:30 p.m. in the Seis Lagos Community Clubhouse. The meetings are open to the public and we welcome you to attend.

E-Billing Notifications

E-Billing saves time, paper and money by emailing residents their Utility Bill. Please sign up for E-Billing by emailing SLUD at District@slud.us *Include your name, address, and contact information.



Payment Methods:

- I. Pay by check via mail or the dropbox by the clubhouse.
- II. Use ACH –Direct Withdrawal
- III. Online payment system on the SLUD website at <http://www.slud.us/bill-payment>.
- IV. Drop off payment at the SLUD office.
- V. Automatic Bill Pay - For more details contact the SLUD office



METER READING DATES AND INFORMATION

Meter reading is on the 28th of each month; if the 28th is on a Saturday or Sunday, meters will be read the Friday preceding the 28th.

Utility bills will be mailed by the first of each month and are due no later than 8:00 a.m. on the 16th of every month.

The District is not responsible for delays in delivery by the Post Office. Bills postmarked after the 16th will be considered delinquent.

A ten percent (10%) late payment fee will be added to the account after 8:00 a.m. on the 16th of the month.

Past due notices will be mailed on the 16th of the month; if the 16th is on Saturday or Sunday, past due notices will be mailed the next business day following the 16th and allowing water service to continue **until** 8:00 a.m. on the 28th of the month (13 days past due).

If full payment is not received the meter will be locked and **\$120.00** fee will be added to the account. The account will need to be paid in full to restore service.

SWIMMING POOL INSTALLATION AND CONSTRUCTION REMINDER:

If you have installed a swimming pool within the past 2 years and did not contact SLUD prior to construction, please contact our office to schedule an inspection. *You are subject to disconnection of service and your meter pulled out of the ground. We require that you complete a Contractor Permit & Deposit Agreement at the business office prior to any construction commencing. A deposit of \$2,000.00 is required (refundable "if" the road is not damaged), as well as a non-refundable inspection fee of \$60.00*

Utilization of concrete trucks, eighteen (18) wheelers, dump trucks or heavy equipment require a Contractor Permit & Deposit Agreement and a deposit of \$2,000.00 prior to commencing any work. Roads will be inspected prior to any work commencing and a final inspection of the road will be assessed upon completion of your project. If there is no damage to the road, a check will be issued by SLUD for a full return of the deposit. Please allow no less than seven (7) business days for your refund check to be processed. If any work proceeds without meeting these requirements, a non-refundable charge of \$3,000.00 be issued (individual charge of \$3,000.00 per lot if multiple lots). This information may be found in the Rates & Rules, Sections 6.8. and 5.1.