

July 2019 Newsletter



IMPORTANT NEWS AND REMINDERS

In the case of an emergency, SLUD requires your updated contact information. If your phone number or email needs updated, please let us know.



There's a new face in our district!

We are glad to announce we have a new employee at the Seis Lagos Utility District. Doris comes to us with impressive qualifications, she worked in the mortgage industry for over 22 years and is a Notary.

Did you know...

SLUD's water rates have not increased in more than 3 years as resident board members have worked to keep rates as low as possible.

Moving from SLUD - What you need to know:

Moving can be stressful but taking the right steps with us will speed up the process and help you relocate smoothly.

All you need to do before you leave your home is send us a final bill request to our email district@slud.us The email must contain the following information:

- Your first & last name
- Your new forwarding addresses
- Your SLUD address & account number on your bill

You can also submit this email from our website www.slud.us

Office Hours

The office is open from 8:00 a.m. to 3:00 p.m. on Monday, Tuesday, Thursday, and Friday. Office phone number is 972-442-6875 Email: District@slud.us

Upcoming Meetings

SLUD would like to invite everyone to attend our monthly board meeting! The next meeting will be Monday, July 15th @ 7:30 p.m. in the Seis Lagos Clubhouse, 220 Seis Lagos Trail. All updates will be posted on our website.

E-Billing Notifications

E-Billing saves time, paper and money by emailing residents their Utility Bill. Please sign up for E-Billing by emailing SLUD at District@slud.us *Include your name, address, and contact information.

SLUD BOARD UPDATES

The district is moving forward with sewer plant upgrades, having discussed the final submission of our Bond Application at the last board meeting.

SLUD's engineers are also in the final steps of preparing their engineering report, which will detail all upgrades and changes that will be made.

To stay informed with our future meetings (Agendas) or to read the speaker notes and summaries from previous meetings (Minutes), visit our website at www.slud.us

Are you doing any renovations?

If so, make sure to check out the fine print on the bottom of this page. We want to ensure all construction projects are safe for you and for your



neighbors. If you have any questions, please reach out to us.

Road Repair Update

SLUD's Engineers have finished surveying the roads in the district! The board members are reviewing their findings and will discuss changes at upcoming board meetings. Moving forward, SLUD's goal is to budget continuous road repairs during the August budget meeting. We understand this is a delay for some residents, but SLUD is currently trying to secure financing for sewer upgrades, which is an infrastructure priority for the district. Thank you for your patience!

SWIMMING POOL INSTALLATION AND CONSTRUCTION REMINDER:

If you have installed a swimming pool within the past 2 years and did not contact SLUD prior to construction, please contact our office to schedule an inspection. *You are subject to disconnection of service and your meter pulled out of the ground.* We require that you complete a *Contractor Permit & Deposit Agreement* at the business office prior to any construction commencing. *A deposit of \$2,000.00 is required (refundable "if" the road is not damaged), as well as a non-refundable inspection fee of \$60.00*

Utilization of concrete trucks, eighteen (18) wheelers, dump trucks or heavy equipment require a Contractor Permit & Deposit Agreement and a deposit of \$2,000.00 prior to commencing any work. Roads will be inspected prior to any work commencing and a final inspection of the road will be assessed upon completion of your project. If there is no damage to the road, a check will be issued by SLUD for a full return of the deposit. Please allow no less than seven (7) business days for your refund check to be processed. If any work proceeds without meeting these requirements, a non-refundable charge of \$3,000.00 be issued (individual charge of \$3,000.00 per lot if multiple lots). This information may be found in the Rates & Rules, Sections 6.8. and 5.1.