



April 2019 Newsletter

IMPORTANT NEWS AND REMINDERS

The temporary change in water treatment is over! Water will return to normal between April 2nd - April 7th



Road Repair Update

SLUD's Engineers have finished surveying the roads in the district! The board members are reviewing their findings and will have a presentation during the June board meeting for residents. Moving forward, SLUD's goal is to budget continuous road repairs during the August budget meeting. We understand this is a delay for some residents, but SLUD is currently trying to secure financing for sewer upgrades, which is an infrastructure priority for the district. Thank you for your patience!

Did you know?

The average household's leaks can account for more than 10,000 gallons of water wasted every year, or the amount of water needed to wash 270 loads of laundry.

If you think you have a leak...

Residents can take action if they see a sudden increase in usage. If your water meter is showing a large reading when the water in your home is turned off, contact a plumber immediately! You do not need to wait for the District to come out to assess your leak.



Office Hours

The office is open from 8:00 a.m. to 3:00 p.m. on Monday, Tuesday, Thursday, and Friday. Office phone number is 972-442-6875 Email: District@slud.us

Upcoming Meetings

SLUD would like to invite everyone to attend our monthly board meeting! The next meeting will be Monday, April 15th @ 7:30 p.m. in the Seis Lagos Clubhouse, 220 Seis Lagos Trail. All updates will be posted on our website.

E-Billing Notifications

E-Billing saves time, paper and money by emailing residents their Utility Bill. Please sign up for E-Billing by emailing SLUD at District@slud.us *Include your name, address, and contact information.

Summer is coming! Are you thinking of installing a pool? If so, make sure to check out the fine print on the bottom of this page. We want to ensure all construction projects are safe for you and for your neighbors! If you have any questions, please reach out to us.



METER READING DATES AND INFORMATION

Meter reading is on the 28th of each month! Utility bills are mailed by the first of each month and are due no later than 8:00 a.m. on the 16th of every month. The District is not responsible for delays in delivery by the Post Office. A ten percent (10%) late payment fee will be added to the account after 8:00 a.m. on the 16th of the month. **Past due notices** will be mailed on the 16th, allowing water service to continue **until** 8:00 a.m. on the 28th of the month (13 days past due). If full payment is not received, the meter will be locked, and **\$120.00** reconnection fee will be added to the account in order to restore service. The account will need to be paid in full to restart service with SLUD.

Payment Methods:

- Pay by check via mail or the dropbox by the clubhouse.
- Use ACH –Direct Withdrawal
- Online payment system on the SLUD website at <http://www.slud.us/bill-payment>.
- Drop off payment at the SLUD office.
- Automatic Bill Pay - For more details contact the SLUD office

SWIMMING POOL INSTALLATION AND CONSTRUCTION REMINDER:

If you have installed a swimming pool within the past 2 years and did not contact SLUD prior to construction, please contact our office to schedule an inspection. *You are subject to disconnection of service and your meter pulled out of the ground. We require that you complete a Contractor Permit & Deposit Agreement at the business office prior to any construction commencing. A deposit of \$2,000.00 is required (refundable "if" the road is not damaged), as well as a non-refundable inspection fee of \$60.00*

Utilization of concrete trucks, eighteen (18) wheelers, dump trucks or heavy equipment require a Contractor Permit & Deposit Agreement and a deposit of \$2,000.00 prior to commencing any work. Roads will be inspected prior to any work commencing and a final inspection of the road will be assessed upon completion of your project. If there is no damage to the road, a check will be issued by SLUD for a full return of the deposit. Please allow no less than seven (7) business days for your refund check to be processed. If any work proceeds without meeting these requirements, a non-refundable charge of \$3,000.00 be issued (individual charge of \$3,000.00 per lot if multiple lots). This information may be found in the Rates & Rules, Sections 6.8. and 5.1.