

***March 2020 Newsletter***

**Office Hours**

The office is open from 8:00 a.m. to 3:00 p.m. on Monday, Tuesday, Thursday, and Friday.

Office phone number is 972-442-6875 Email: [District@slud.us](mailto:District@slud.us)

**Upcoming Meetings**

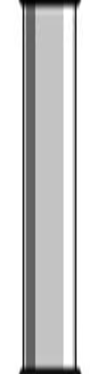
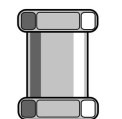
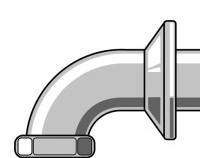
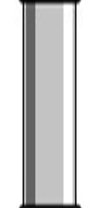
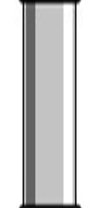
Board meetings are held on the third Monday of each month @ 7:30 p.m. in the Seis Lagos Community Clubhouse. The meetings are open to the public and we welcome you to attend.

**E-Billing Notifications**

E-Billing saves time, paper and money by emailing residents their Utility Bill. Please sign up for E-Billing by emailing SLUD at [District@slud.us](mailto:District@slud.us) \*Include your name, address, and contact information.

**IMPORTANT NEWS AND REMINDERS**

We have an updated website! Check it out at [www.slud.us](http://www.slud.us) There has been no change to our site name address, just a new look on the website.



Backups and clogged drains can be detrimental to sewer systems, and they may be caused by daily household items! They create cement-like blocks inside pipes.

Did You Know?

Some of these items are:

* Frying pan oils
* Egg shells
* Baby wipes
* Sauces, gravy, and dressings
* Greasy or fried foods

# Meter Reading Dates and Information

Meter reading is on the 28th of each month; if the 28th is on a Saturday or Sunday, meters will be read the Friday preceding the 28th.

Utility bills will be mailed by the first of each month and are due no later than 8:00 a.m. on the 16th of every month.

**The District is not responsible for delays in delivery by the Post Office. Bills postmarked after the 16th will be considered delinquent.**

A ten percent (10%) late payment fee will be added to the account after 8:00 a.m. on the 16th of the month.

Past due notices will be mailed on the 16th of the month; if the 16th is on Saturday or Sunday, past due notices will be mailed the next business day following the 16th and allowing water service to continue **until** 8:00 a.m. on the 28th of the month (13 days past due).

If full payment is not received the meter will be locked and **$120.00** fee will be added to the account. The account will need to be paid in full to restore service.

**Payment Methods:**

1. Pay by check via mail or the drop box by the clubhouse.
2. Use ACH –Direct Withdrawal
3. Online payment system on the SLUD website at <http://www.slud.us/bill-payment>.
4. Drop off payment at the SLUD office.
5. Automatic Bill Pay - For more details contact the SLUD office

SWIMMING POOL INSTALLATION AND CONSTRUCTION REMINDER:

If you have installed a swimming pool within the past 2 years and did not contact SLUD prior to construction, please contact our office to schedule an inspection. *You are subject to disconnection of service and your meter pulled out of the ground.* We require that you complete a *Contractor Permit & Deposit Agreement* at the business office prior to any construction commencing*. A deposit of $2,000.00 is required (refundable “if” the road is not damaged), as well as a non-refundable inspection fee of $60.00*

*Utilization of concrete trucks, eighteen (18) wheelers, dump trucks or heavy equipment require a Contractor Permit & Deposit Agreement and a deposit of $2,000.00 prior to commencing any work. Roads will be inspected prior to any work commencing and a final inspection of the road will be assessed upon completion of your project. If there is no damage to the road, a check will be issued by SLUD for a full return of the deposit. Please allow no less than seven (7) business days for your refund check to be processed. If any work proceeds without meeting these requirements, a non-refundable charge of $3,000.00 be issued (individual charge of $3,000.00 per lot if multiple lots). This information may be found in the Rates & Rules, Sections 6.8. and 5.1.*